QuickTime FAQ

Q. What is QuickTime?

A. QuickTime is software that allows you to play and edit digital video as well as other types of media on your computer. It is the standard, cross-platform, multimedia environment for authoring, publishing, and streaming the most popular formats of digital video and audio.

Q. Who uses QuickTime?

A. QuickTime appeals to novice as well as advanced users across a wide range of disciplines, including multimedia artists, musicians, tools developers, educators, marketing executives, and anyone who wants to watch real-time streaming video, listen to MP3 files, and create presentations on either a PC or a Macintosh.

Q. What are the key features of QuickTime 4?

A. QuickTime 4 adds a vast array of new capabilities including the following:

- QuickTime Player, which features advanced controls, one-click access to your favorite movies, and an easy-to-use interface.
- Real-time, standards-based streaming over the Internet for live and stored audio and video files.
- The updated QuickTime Plug-in, a web browser plug-in that recognizes more than 60 popular media types from within Microsoft Internet Explorer, Netscape Navigator or Communicator, and America Online.
- An intelligent installer that downloads new features and updates to QuickTime 4 as needed.
- Support for popular Internet file formats including MP3 and Flash. In addition, Java applets can directly access the robust QuickTime API (application program interface) using QuickTime for Java.
- Enhanced firewall navigation including HTTP streaming.
- Support for ad insertion and movie playlists using SMIL, allowing seamless connections between multiple streams, including connections between ads and content.
- Support for variable bit rate MP3 and MP3 playlist (M3U) files.
- AppleScript support for Mac users

Q. What is QuickTime Pro?

A. QuickTime Pro is an authoring version of QuickTime 4 that allows you to create, edit, and save movies, pictures, and audio on your computer. QuickTime Pro unlocks these powerful capabilities and more in the three included applications: QuickTime Player, PictureViewer, and the QuickTime Plug-in. All QuickTime 3 Pro users get the QuickTime 4 Pro upgrade at no charge simply by installing QuickTime 4.

Q. How do I get QuickTime 4?

A. QuickTime 4 is available for download at www.apple.com/quicktime.

QuickTime™

Q. When will QuickTime 4.1 be available?

A. QuickTime 4.1 is available for download now.

Q. How much does QuickTime cost?

A. The costs are as follows:

- QuickTime (playback only) is free for all users.
- QuickTime Pro (for editing and saving files and changing file formats) is $29.99. All QuickTime 3 and 4 Pro users get the QuickTime 4.1 Pro upgrade at no charge simply by installing QuickTime 4.1.
- A convenient, cost-effective multiuser license for 25 or more users is available; call 800-747-7483 for information.

Q. What are the system requirements for QuickTime 4?

A. The requirements are as follows:

Windows-based systems

- A Pentium-based PC or compatible computer
- At least 16MB of RAM
- Windows 95, Windows 98, or Windows NT 4.0 system software
- A Sound Blaster or compatible sound card and speakers
- DirectX version 3.0 or later recommended

Mac OS–based systems

- A PowerPC processor–based Macintosh computer
- At least 16MB of RAM
- Mac OS 7.5.5 or later

Q. How do I get help with QuickTime 4 once it's installed?

A. While QuickTime Player is running, you can get help by selecting QuickTime Help from the Help menu. In-depth online technical help is also provided at www.apple.com/support/quicktime.

Q. Where can I find more information about QuickTime 4?

A. Check out Apple's web site at www.apple.com/quicktime.

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